

pipelines



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DO ONE MORE THING to Save Water

Saturday, October 11 • 10 am–1 pm • 15600 Sand Canyon Ave., Irvine

- Free outdoor water-saving kits to first 500 customers
- All customers receive water-efficient hose nozzles
- Pledge to “Do One More Thing” to save water
- Win prizes, Home Depot gift cards and more!



To Do
One More Thing
to Save Water

What New Water Restrictions Mean for You

By now you have seen the news, the statewide drought is getting worse, water storage levels are dropping and it's time for all Californians to get serious about saving water. While IRWD customers are accustomed to doing the right thing by saving water, now more than ever, everyone is encouraged to find new ways to save. Everyone can always do one more thing.

Will IRWD be issuing fines for water restriction violations? At this time, IRWD will utilize an alternative method to discourage water wasters. Customers that exceed their monthly water budget will pay significantly more for their water use. The price increases will be assessed through the allocation-based conservation rate structure. For more information on the rate structure, visit www.irwd.com/rates-charges.

Will IRWD limit outdoor watering to two days per week? No. IRWD will use the allocation-based conservation rate structure to limit outdoor watering. Rather than specifying which days a customer can water their yard, IRWD assigns each customer a monthly water budget. This approach complies with the new state emergency drought regulations and promotes long term behavior changes by sending a strong price signal when they use too much water that something is wrong, maybe a water leak or broken sprinkler timer. Customers are able to fix these problems and understand how they cause water over use.

Continued on page 2, **WATER RESTRICTIONS**

Save the Date

Landscape Workshops

Wednesday, September 17
Thursday, September 25
6 pm

15600 Sand Canyon Ave.
Irvine



Learn about creating a drought-resistant landscape from experts. Sign up: www.irwd.com/events.

Questions? 949-453-5581

The Home Depot Garden Sale

Saturday, September 20 • 8 am–12 pm
20021 Lake Forest Drive • Lake Forest

Get special discounts on water-efficient plants. Learn from local experts how to plant a water-efficient landscape. There will also be child-friendly activities, vendor displays, giveaways, and more.

FREE
Gardening Item



when you bring this coupon to the IRWD booth

What's New with Your Bill?

You Have a New 10-Digit Account Number

Why Am I Receiving a New Account Number? The new account number will offer an easier way for you to manage your account history with IRWD and improve the customer experience. This account number will now stay with you whenever you change locations within our service area.

WATER RESTRICTIONS

Continued from page 1

What if I notice my neighbor has a water leak or is overwatering?

IRWD encourages neighbors to work together to save water. Your neighbor may not be aware that IRWD has water use efficiency experts available to answer questions or meet with customers to help determine the best ways for them to track down water leaks. If you see inefficient water practices, please let your neighbors know that IRWD experts can be reached at 949-453-5494 or at calscape@irwd.com.



The water feature at the Sand Canyon Avenue office has been turned off as another way for IRWD to reduce its water use.

How can customers further reduce their water use? There are many ways we can help customers manage water usage to stay within monthly water allocations and keep rates low.

- **Check your sprinklers and adjust the schedule.** Over-allocation is typically due to landscape over-watering or a leak. Please see the suggested monthly watering schedule on our website at www.irwd.com/calscape. Checking your sprinkler timer is a great place to start.
- **Get a free home water use survey.** IRWD water use efficiency experts are available to answer questions or to meet with you to help determine the best ways for you to save water. We can be reached at 949-453-5494 or calscape@irwd.com.
- **Check for leaks.** Did you know that a silent leak in a toilet can waste 40 gallons of water per day? You can easily check your toilet by placing a dye tablet or food coloring in your toilet tank. If, after several minutes, the color begins to seep into your toilet bowl, your toilet has a leak.
- **Get a rebate.** IRWD offers rebates on water saving indoor and outdoor appliances. Check out the latest rebates at www.irwd.com/calscape.

What Do the New Statewide Water Restrictions Prohibit?

- **Overwatering landscape to the point of causing runoff where water flows onto private and public walkways, roadways, parking lots, or structures**
- **Using a hose to wash a motor vehicle, except where the hose is fitted with a shut-off nozzle**
- **Hosing down driveways and sidewalks**
- **Using potable water in a fountain or other decorative water feature, except where the water is part of a recirculating system**

Save the Date

Watershed Cleanup Day

Saturday, September 20
8 am–12 pm

- Help clean up trash before it gets to the beach.
- Volunteers meet on Riparian View just off Michelson Drive.
- Volunteers will be given gloves and bags.
- Wear close-toed shoes and sunscreen.
- No sign-up required; just show up!

Landscape & Garden Expo

Saturday, September 27
9 am–2 pm

South Coast Research & Extension Center
7601 Irvine Blvd., Irvine



- Landscape demonstrations
- Workshops with local experts
- Learn conservation gardening practices
- Giveaways and more!

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Water District

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[www.youtube.com/
IrvineRanchWD](http://www.youtube.com/IrvineRanchWD)

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